



Information provided according to article art. 13 of European Regulation 679/2016 (GDPR - General Data Protection Regulation)

CUSTOMERS MANAGEMENT

Dear Customer,

We inform you that, pursuant to Article 13 of EU Regulation 679/2016, any personal data collected will be processed by our company. Company for the purposes of managing the relationship, and the legal and contractual obligations arising.

For the aforementioned Regulation:

- OMR OFFICINA MECCANICA RAVERA SNC DI RAVERA GRAZIANO & C is the 'Data Controller';
- You, if a natural person (also a sole proprietorship or professional), are the Data Subject and your data will be treated as indicated below; You also have the rights that we illustrate below.
- If you are a legal person (company, institution, etc.) NOT 'Interested', your data is NOT Personal Data and the relevant legislation is NOT applied to the processing.
- In any case, your eventual administrators / representatives / employees / collaborators / officials - whose personal data should be accidentally conferred or communicated, having contact with the Owner on your behalf - are 'Interested' and their data will be treated as indicated below; they will also have the rights described below. You are therefore required to disclose this information to these interested parties.

This data processing will always be based on the principles of correctness, lawfulness, transparency and protection of the privacy and rights of the subjects concerned.

DATA CONTROLLER. The data controller is OMR OFFICINA MECCANICA RAVERA SNC DI RAVERA GRAZIANO & C Via Langhe, 13 12062 Cherasco (CN) Phone no. 0172-499064 email address: info@omravera.it

DATA PROCESSING DESCRIPTION. Customer relationship management and customer contacts.

PURPOSE AND LEGAL BASIS. Please be advised that the data will be processed for the following purposes:

PURPOSE	LEGAL BASIS	STORAGE PERIOD OR CRITERIA
Fulfillment or performance of the contract	(Art.6 1.b GDPR 679/2016) Performance of a contract or of pre-contractual activities	Maximum of 10 years from the conclusion of the contractual activity.
fulfillment of legal obligations and defense of the rights of the owner in any legal dispute,	(Art.6 1.c GDPR 679/2016) Legal obligation	Only for the purpose of providing information or otherwise responding to user
Communication (not systematic) on news and events of the owner	(Art.6 1.f GDPR 679/2016) Legitimate intrests	

Administrative purpose Prevention investigation and repression of crimes, and possible insolvencies and / or default Pre-contractual negotiations		requests, for a maximum period of 2 years.
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MANDATORY OR OPTIONAL NATURE OF DATA PROVISION. Please be advised that, considering the purposes of the data processing, data provision is mandatory. Failure, partial or incorrect provision could make impossible to finalise the contract.

In case of providing data by filling forms containing asterisks:

- The communication of the data marked with an asterisk is **necessary** and failure to provide it will make impossible for the Data Controller to provide as requested or otherwise handle requests.
- The communication of data without an asterisk is **optional**: failure to provide data will still make it possible to provide the information requested.

RECIPIENTS OR GROUPS OF RECIPIENTS. The personal data may be processed exclusively by the Controller or persons authorised by the latter.

The data in question may be transferred to the following groups of third parties:

GROUPS OF PERSONS TO WHOM THE DATA OR PARTS THEREOF MAY BE TRANSFERRED
Consultants, professionals and service providers, necessary for the purposes indicated, who process data as Data Processors, with whom was stipulated an Agreement pursuant to art. 28 GDPR.
Banks and other data controllers, whose data processing is necessary for the purposes indicated.
Public bodies and other public authorities, to whom the communication is required by law or by order of the Authority.

The data will not be disclosed.

LOGGING A COMPLAINT WITH THE SUPERVISORY AUTHORITY. The data subject is entitled to lodge a complaint with the Supervisory Authority (for Italy: Garante per la protezione dei dati personali www.garanteprivacy.it).

RIGHTS OF THE DATA SUBJECTS. It is possible at any time, to exercise the rights to access personal data, rectify or erase the latter, restrict processing, object thereto or to processing portability according to articles 15-20 of European Regulation 679/2016 by sending an e-mail to the following address: info@omravera.it

The exercise of the rights of the interested party could be delayed, limited or excluded in the cases provided by art. 2-undecies Legislative Decree 196/03.

EXISTENCE OF AN AUTOMATED DECISION-MAKING PROCESS. Processing does not involve any automated decision-making process.

TRANSFER OF DATA TO A THIRD COUNTRY OR TO AN INTERNATIONAL ORGANISATION. The data Controller shall not transfer any personal data to a third country or international organisation.